# HOW TO EXTRACT THE SYS DIAGNOSE

ERROR REPORT IOS TO EXTRACT SYSDIAGNOSE FROM YOUR IOS DEVICE AND SEND IT DIRECTLY FROM CELL PHONE FOLLOW THESE STEPS >>>

IF THE EXTRACTION DOES NOT WORK YOU CAN CONTACT US ON CONTATO@INTERSECLAB.ORG AND OUR TEAM WILL HELP YOU

> LET`S START

HOW TO CONFIGURE, EXTRACT AND FIND THE SYSDIAGNOSE FILE USING ASSISTIVETOUCH

### IMPORTANTE NOTE DOCUMENT THE DATE AND TIME YOU GENERATED THE SCAN, AS THIS MAY HELP YOU FIND THE SYSDIAGNOSE FILE

#### Go to **Settings**



#### Go to **Accessibility**

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#### Go to **Touch**



and the second

#### Tap **AssistiveTouch** to open the **settings**



and then tap **Activate** the **function** 

#### When you **activate** AssistiveTouch a new button will **appear** on the screen

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Touch	Assistive	Touch		
AssistiveTo	uch	(		
AssistiveTouch have difficulty adaptive acces	i allows you to i touching the si ssory.	use your iPhon creen or if you	e if you require	an
What's new in	AssistiveTouch			
Customise	Top Level M	enu		Ş
CUSTOM ACT	IONS			
Single-Tap		Open	Menu	
Do			None	>
Long Press			None	8
Custom action AssistiveTouch	ns allow you to i n icon without c	interact directl opening the me	y with th mu.	ie.
CUSTOM GES	TURES			
Create New	/ Gesture			\$
Custom gestur can be activat	res allow you to ed from Custor	record gestu n in the Menu.	res that	
Idle Opacity	1		40 %	
POINTER DEVI	ICES			
Devices		*		

AssistiveTouch

#### Then click on **Customize Top Level Menu**

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Touch	AssistiveTouch			
AssistiveTouc	ch		1	
AssistiveTouch a have difficulty to adaptive access	flows you to use your iPhone if yo woching the screen or if you requir ory.	iu re ar		
What's new in As	ssistiveTouch			
Customise To	op Level Menu			
CUSTOM ACTIO	NS			
Single-Tap	Open Men	u >		
Double-Tap	Non	e)		
Long Press	Non	e >		
Custom actions allow you to interact directly with the AssistiveTouch icon without opening the menu.				
	can without opening the menu-			
CUSTOM GESTU	une menu.			
CUSTOM GESTU	Con without opening the menu. URES Gesture	Ś		
CUSTOM GEST Create New ( Custom gesture: can be activated	con without opening the menu. URES Gesture s allow you to recor	) st		
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CUSTOM GESTU Create New ( Custom gesture can be activated Idle Opacity POINTER DEVIC	Con without opening the menu. URES Gesture s allow you to recor a from Custom in the 40 9 ES	) at 16 )		

Inside **Customize Top Level Menu** , click on the **+** sign at the bottom right **to add** a **new function** 

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K Back Cus	stomise Top Level	Menu
TAP AN ICON	TO CHANGE:	
Notificat	ion	Analytics
Custon	n n	Device
Gesture	es Home	Control Centre
	7 Icons	s – +
	Reset	
		- )

#### Now click on the **+ icon** to apply the new function

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TAP AN ICON	TO CHANGE:
Notificati	
Custom	Device
Gesture	s Home Control Centre
	8 Icons - +
	Reset

#### Choose the Analytics function and click on it

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	Done	Do	ne
System		System	
Analytics		Analytics	~
App Switcher		App Switcher	
Camera		Camera	
		Control Centre	
		Custom	
Device		Device	
Double-Tap		Double-Tap	
Dwell		Dwell	
Front Camera		Front Camera	
		Gestures	
Hold and Drag		Hold and Drag	
		Home	
Lock Rotation		Lock Rotation	
Lock Screen		Lock Screen	
Long Press		Long Press	
Move Menu		Move Menu	-

The **Analytics** function has now been added to your device's **AssistiveTouch** 

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TAP AN ICON TO	CHANGE:	
Notification	l.	Analytics
Custom		Device
Gestures	Home	Control Centre
Notificati	on <b>(</b>	Analytics
Custor	ł	Device
$\odot$	0	•
Gesture	s Home	Control Centre



### Click on the **Analytics** button





#### Please wait until **Analytics** is done

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AssistiveTouch Getting Analytics
TAP AN ICON TO CHANGE:
Notification Analytics
Custom Device
Gestures Home Control Centre
7 Icons — +
Reset

Important note

When you click **Analytics** the process will start **automatically** and you can **continue** using the device for **other** things

#### **ATTENTION!**

Sysdiagnose takes about 10 minutes

to complete. **After** these minutes

follow the **next steps** 

#### From the **Main Menu** go to **Settings**

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	Settings	
0E	StandBy	
	Wallpaper	
	Notifications	
	Sounds & Haptics	
	Focus	
X	Screen Time	
	Face ID & Passcode	
sos	Emergency SOS	
	Privacy & Security	×
A	App Store	
	Game Center	
-	iCloud	
	Wallet & Apple Pay	
	Apps	
	click on	

Privacy & Security

## click on Analytics & Improvements







#### This is the way to **access** the **Sysdiagnose** file that has already been **created**

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¢	Back	Data		
	อแอะสเตกร		və-1vo	2
	SiriSearchFe	edback-2024-12-	03-105	
	SiriSearchFe	edback-2024-12-	03-121	×
	SiriSearchFe	edback-2024-12-	03-124	×
	stacks-2024	1-12-02-090526.ip	os	
	stacks-2024	1-12-05-175108.ip	s	8
	stacks-2024	1-12-05-235653.ip	os	
	stacks-2024	1-12-05-235759.ip	os	2
	stacks-2024	1-12-05-235847.ip	os	8
	stacks-2024	1-12-06-183626.ip	os	
	stacks-2024	1-12-10-110210.ips	5	
	sysdiagnose	_2024.12.10_11-02	2-09+01	
	WhatsApp.d	liskwrites_resource	e-2024	
	WiFiLQMMe	trics-2024-12-03-	-141229	
	WiFiLQMMe	trics-2024-12-06-	-204816	
	WiFiLQMMe	trics-2024-12-08-	-114005	8

A list of **various** log analytics files will **appear** on the screen. **Choose** the **Sysdiagnose**  **click on it** and **share** it using the method previously **agreed** with **InterSecLab** 



### Now you can **disable** the **AssistiveTouch** button

